



## EAST AFRICAN SCHOOL OF AVIATION

### QUALITY POLICY STATEMENT

EASA is committed to provision of quality training services that meet the needs of the global aviation industry by optimally leveraging resources and in compliance with customer and applicable statutory and regulatory requirements.

Our quality culture is benchmarked on the ISO 9001:2015 International Standard, the Kenya Civil Aviation Regulations (KCARs) and other Relevant National & International Standards and Regulations.

To achieve this, EASA commits to

1. Consistently meet and strive to exceed Customer expectations/ requirements by addressing their current and future needs & expectations including legal and statutory obligations.
2. Identifying and monitoring Risks and Opportunities associated with her context and processes.
3. Establishing and monitoring measurable Quality Objectives at corporate and functional levels directly involved in customer service delivery.
4. Continual improvement of the QMS through data analysis, performance evaluation and Management Review.
5. Maintain, communicate, implement and review this policy in order to ensure its continual suitability and availability to stakeholders.

Dr.Serah Waitiki

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

02/08/2023